

January 1, 2018 – December 31, 2018

Clerk of the Circuit Court







Your Benefits Overview



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This Benefits-At-A-Glance hooklet is designed to provide basic information to employees on benefit plans a	nd programs available

BENEFIT INFORMATION

Your Benefits

Clerk of the Circuit Court offers a variety of benefits allowing you the opportunity to customize a package that will meet your personal needs.

Throughout this packet, you will learn about the benefits offered and be able to put together a benefits plan to ensure you and your family's health and finances.

Benefit	Who pays the cost?
Medical	Employer and Employee
Dental	Employer and Employee
Vision	Employee
Short Term Disability	Employer
Long Term Disability	Employee
Basic Life/AD&D	Employer
Voluntary Life	Employee
Aetna EAP	Employer

Who can I enroll?

- Your spouse, unless legally separated or divorced
- Your children up to age 26 (Medical, Dental, and Vision)
- Your children up to age 19 (25 if full time student) (Dependent Life)
- Dependent children age 27-30 must satisfy the following requirements (Medical Only):
 - 1. Unmarried and does not have a dependent;
 - 2. A Florida resident or a full-time or part-time student;
 - 3. Not enrolled in any other health coverage policy or plan;
 - Not entitled to benefits under Title XVIII of the Social Security act unless the child is a handicapped dependent child

*Does not apply to dental.

- Legally adopted children
- · Any child for whom you have legal guardianship

When can I make changes to my benefits?

In general, you can only make changes to your benefit plans during your annual open enrollment period. However, there are certain qualifying life changing events that would allow you to also make these changes.

- Retirement, marriage, divorce, legal separation
- · Death of spouse or covered child
- Birth, adoption, acquiring foster child or stepchild.
- Change in you or your spouse's employment
- Status (gain/loss of coverage) that could result in entitlement to coverage
- Change in residence/worksite that affects Eligibility

*You must notify human resources within 30 days of qualifying life changing events to make appropriate changes to your benefit plans.





GENERAL INFORMATION

What is a "Copayment"?

 A copayment is a pre-determined amount you must pay out-ofpocket when seeing a service provider. It is paid directly to the provider and is due at the time services are rendered.

What is a "Deductible"?

• A deductible is a pre-determined amount that is paid by you before the insurer begins to pay.

What is "Coinsurance"?

 Coinsurance is the percentage paid by the insurer and the percentage paid by you after you have met the deductible.

What is "Pre-Certification"?

 Certain services, such as hospitalization or outpatient surgery, may require prior authorization with your insurer to verify coverage for those services. When required, your participating physician must obtain a precertification for you prior to your treatment.

Where can I find my in-network Florida Health Care Plan (FHCP) provider?

• Directories of participating service providers may be found on your insurer's website. If you do not have internet access, you may call member services at 386-615-4022 to find an innetwork provider near you.

Should I use FHCP Extended Hours Care Center, or the Emergency Room?

• Extended Hours Care Centers are a great way to address the common cough, cold, and sore throat. The cost is a \$0 copay – (no matter which FHCP coverage you elect). Extended Hours Care Centers are another great alternative to the Emergency Room when your doctor's office is closed. The co-payment is a lot less than an Emergency Room visit, and you can also schedule same day appointments. Appointments are available through central scheduling at: 386-676-7198 or toll free: 1-855-210-2648, 7:00am—7:00pm Monday - Friday.



WHERE TO GO WHEN YOU NEED MEDICAL ATTENTION



Your Primary Care Physician (PCP) office is your Medical Home and is the first place to call with any health care needs and questions. Your physician has your history and is often able to help you.

and questions. Your physician has your history and is often able to help you			
Primary Care Physician	Doctor on Demand	Extended Hours Care Centers	Emergency Room
Reasons to see your Primary Care Physician include:	Reasons to use a video visit with a physician include:	Reasons to visit an EHCC include:	Reasons to visit the Emergency Room include:
Chronic Conditions like: Hypertension/High Blood Pressure Diabetes/High Blood Sugar High Lipids/Cholesterol Heart Disease Arthritis Depression Acute conditions like: Headache and/or fever Urinary tract infection Minor injuries Low back pain Coordination of Care After Hospital, Skilled Nursing Home or Home Health Discharge After ER Evaluation Benefits of visiting PCP Low copay for most plans Medical history is available Established relationship with your physician and clinical staff	 Cough, cold or flu Minor strains & sprains Bronchitis & sinus infection Skin & eye issues Upset stomach Urinary tract/bladder infections Rashes Pediatric issues Psychological issues Visit with a licensed therapist Benefits of using Doctor on Demand: Low copay and 24/7 hours Board certified physicians Licensed psychologists Use smartphone or tablet Available throughout U.S. Use when PCP/EHCC are unavailable to you Text "FHCP" to 68938 or visit doctorondemand.com/fhcp to download today! 	 Acute minor trauma Cough, cold or flu Strains & sprains Minor allergic reactions Immunizations Low back pain Placement of stitches for a cut/laceration Benefits of visiting an EHCC: Nine locations in	 Any life-threatening emergency Any severe illness or injury Unresponsiveness Chest pain Weakness on one side Inability to speak Spine or head injury Mental status change Difficulty breathing Uncontrolled bleeding Poisoning

HELPFUL TOOLS

Member Portal

Information you need is always available online at www.fhcp.com and on FHCP's member portal. In addition to viewing a list of participating providers, you can find the Preferred Fitness gym list, health education materials and much more.

<u>The Member Portal:</u> Here you can access benefit and personalized health information, find a provider/facility, print a temporary ID or request a new FHCP Provider.

<u>The Health Portal:</u> Here you will find the "Welcome to Wellness" Health Risk assessment and Health Management Tool. After you register, you have the opportunity to complete a personalized health risk assessment that will provide insight on different areas of improvement concerning members' health. This also allows access to a database of thousands of articles, programs and news, related to health and health conditions.

FollowMyHealth/Patient Portal: FollowMyHealth is a free portal that allows FHCP members access to their medical information 24/7 from their computer, tablet or phone.

Members who see physicians in FHCP facilities can:

- View lab and other test results
- Request, reschedule, view or cancel appointments and receive appointment reminders.
- * Request prescription renewals
- Send routine secure message to physicians
- Review personal information such as medications, allergies and medical history.

Members who see contracted physicians can:

- View lab and other test results
- Review personal health information and medical history

If you are using a computer, go to **fhcp.followmyhealth.com**. If you use a tablet or smartphone, download the free FollowMyHealth mobile app to create an account.

MYFHCP Mobile App: MYFHCP is a free mobile app, available for both Apple and Android devices. The app allows you to view account, benefits and claims information for you and your dependents. You can also use the app to refill current prescriptions at FHCP pharmacies and view a copy of your FHCP insurance card. To install, search for "my FHCP" in the iTunes App Store or Google Play.

<u>Nurse Advice Line</u>: FHCP has partnered with Carenet Healthcare Services to provide members with access to highly skilled, registered nurses 24 hours a day, 7 days a week, 365 days a year to assist with their health concerns. If you need help understanding a condition or symptom, want to ask a Registered Nurse a confidential health question or wondering where to go for care, the Nurse Advice Line is available to you at no cost. It also has a 24 hour Audio Health Library that contains over 1, 500 English and Spanish topics as well as current community health concerns and announcements.

Contact the Nurse Advice Line at 866-548-0727.

<u>Doctor on Demand</u>: Connect with a board certified and licensed physician virtually within 90 seconds. Simply text "FHCP" to 68398 or download the app from the App Store on your smartphone or tablet today. Visits with a medical doctor are \$10, and visits with a psychologist are \$30 (Please check your schedule of benefits to see if a deductible applies, if so, medical visits are \$40 and psychologist visits are \$50 for 25 minutes and \$95 for 50 minutes, until the deductible is met). Doctor on Demand is convenient, fast and easy!

Lower your out-of-pocket costs

When you see a provider who participates in the Florida Health Care Network, your expenses for covered services will be lower. Under your FHCP plans, when you use out-of-network providers, your out-of-pocket costs for covered services may be higher and you could be balance billed for any charges that are over the Florida Health Care eligible charges.

Directories of participating network providers may be found on your insurer's website. If you do not have internet access, you may call the member services telephone number (1-800-352-9824) to find an in-network provider near you.

Important Notices - Medical Coverage

ALL PARTICIPANTS ENROLLING SPOUSES WITH MEDICAL COVERAGE must fill out the working Spouse Surcharge Form.

An adjusted health insurance premium of \$100.00 per month will be assessed if your spouse works full-time and is eligible for free or affordable low cost medical coverage through his/her own employer and you decide to enroll him/her in the Clerk of the Circuit Court's medical plan. Please see the "Working Spouse Surcharge Declaration" for potential exemptions.

The adjusted health insurance premium will automatically be assessed for employees enrolling spouses in our Employee + Spouse or Family medical coverage and who fail to turn in the required form. This form must be submitted anytime you are enrolling in medical coverages during the designated annual open enrollment timeframe, within 31 days of your date of hire or 31 days of a Qualifying Event. The form is located in the Paycom benefits section. All changes submitted will take effect the first of the month following the effective date or qualifying event date. Bi-weekly costs are listed below.

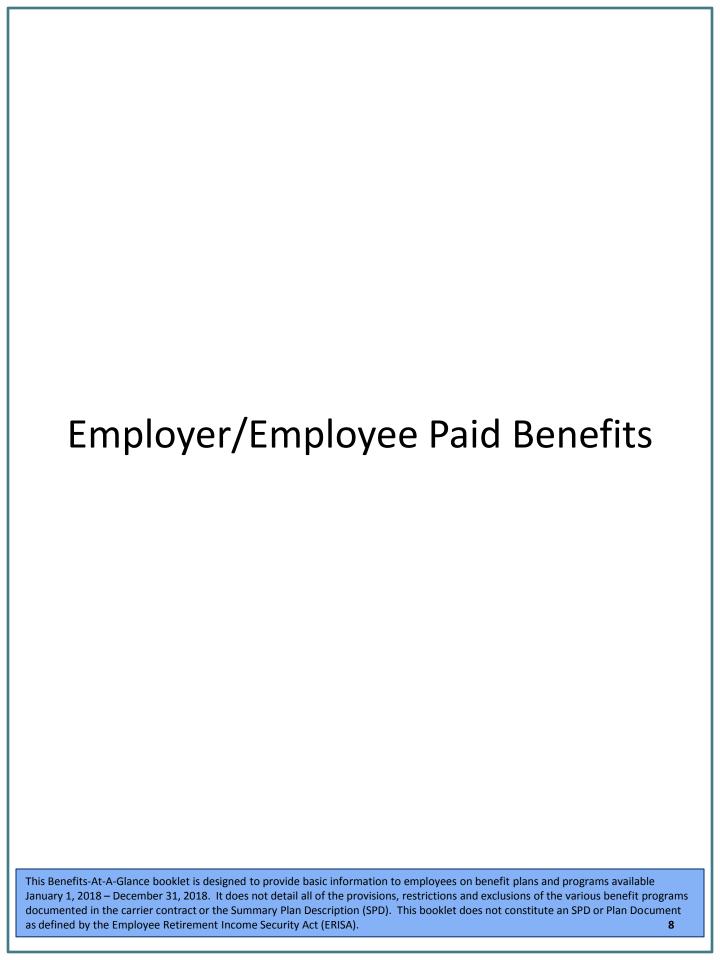
FHC HDHP HSA TI1 / TF1		
Who is covered Bi-Weekly Co		
You + Spouse	\$116.33	
You + Family	\$149.93	

HMO PLAN T14		
Who is covered	Bi-Weekly Cost	
You + Spouse	\$216.67	
You + Family	\$273.54	

Triple Option Plan T19		
Who is covered Bi-Weekly Cos		
You + Spouse	\$294.04	
You + Family \$370.78		

Medicare Part D Prescription Drug Coverage Non-Creditable

If you or your dependents are 65 or will be 65 in this coming year and have elected the <u>Florida Health Care Plan – FHC HDHP TI1 / TF1</u>, please note this coverage is **not creditable.** Depending on how long you go without creditable prescription drug coverage you may pay a penalty to join a Medicare drug plan. Starting with the end of the last month that you were first eligible to join a Medicare drug plan but didn't join, if you go 63 continuous days or longer without prescription drug coverage that's creditable, your monthly premium may go up by at least 1% of the Medicare base beneficiary premium per month for every month that you did not have that coverage. For example, if you go nineteen months without creditable coverage, your premium may consistently be at least 19% higher than the Medicare base beneficiary premium. You may have to pay this higher premium (penalty) as long as you have Medicare prescription drug coverage. In addition, you may have to wait until the following October to join.



Florida Retirement System (FRS)



The FRS is the primary retirement plan for employees of Florida's state and county government agencies. This benefit is available to all full-time and regular part-time employees and is effective immediately after their date of hire. Employees may choose for contributions to be made into either the Pension Plan or the Investment Plan. The Clerk of the Court makes contributions into the employee's selected retirement plan, and contributions are based on the employee's salary. Effective July 1, 2011 employees must contribute 3% of their salary on a pre-tax basis to their retirement plan.

For more information on this benefit, you can visit the websites, <u>www.myflorida.com</u> or <u>www.myfrs.com</u>, call 1-866-446-9377, or see your Human Resources Department.



Members

The following resources are available to you as an active FRS Investment Plan or Pension Plan member.















Visit
WWW.MYFRS.COM
To view videos

FHC HDHP HSA TI1 / TF1

Provided by Florida Health



Healthcare Services	Single Fo	amily Individual (TF1)	Family Combined (TF1)
**Plan changes from prior year are highlighted in red			
Dependent Age Limit	To age 26 – coverage terminates at end of year 26		
<u>Lifetime Maximum</u>		Unlimited	
Annual Deductible		4	
Individual Family	\$2,500 N/A	\$2,700 N/A	N/A \$5,000
Annual Out-of-Pocket Maximum	IN/A	14/1	\$5,000
(Includes deductible, copay, coinsurance, and pharmacy)			
Individual	\$4,000	\$7,150	N/A
Family	N/A	N/A	\$8,000
<u>Co-Insurance</u>		30%	
Extended Hours Care Center	\$0 Copay (D	oes not include diagno	ostic testing)
Physician Services			
Office Visit		ductible + Coinsuranc	
Specialist Chiropractic Care (Max visits 20 per year)		ductible + Coinsurance	
Routine Adult and Child Wellness Exams, Wellness Services and Immunizations	Deductible + Coinsurance 100% Covered		
	100% Covered		
Hospital Services Inpatient Hospital Per Admission	De	ductible + Coinsuranc	<u> </u>
Emergency Room	Deductible + Coinsurance		
Urgent Care	Deductible + Coinsurance		е
Outpatient Surgical Facility	Deductible + Coinsurance		e
<u>Diagnostic Services</u>			
Call Member Services to locate FHCP Contracted Facilities Independent Facility - Lab/X-ray	Do	ductible + Coinsuranc	•
Independent Facility - Advanced Imaging (CT, PET, MRI)	Deductible + Coinsurance Deductible + Coinsurance		
Outpatient Hospital Facility – X-ray		ductible + Coinsurance	
Outpatient Hospital Facility – Advanced Imaging (CT, PET, MRI)	Deductible + Coinsurance		
Prescription Drugs	After Your Calendar Year Deductible is Met:		
Retail (30 day supply):	(FHCP) (Walgreens – After FHCP		•
Generic Non Preferred Generic	\$ 3 Co \$ 10 Co		Copay Copay
Preferred Brand	\$ 10 Co		Сорау
Non-Preferred Brand	\$ 55 Copay \$ 60 Copay		• •
Preferred/Non-Preferred Specialty	15%/25% Coinsurance N/A		
Mail Order (90 day supply):	(FHCP Only)		
Preferred Generic	\$ 6 Copay		
Non– Preferred Generic	\$ 27 Copay		
Preferred Brand Name	\$ 87 Copay		
Non-Preferred Brand Name	\$162 Co	pay	
Non-Participating Providers	\$5,000	45.000 : 1	0.000 (")
Deductible Coinsurance	\$5,000 50%	\$5,000 (\$1 50%	0,000 per family)
Per Occurrence Deductible	\$6,000 per pe <u>rson</u>		2,000 per family)
	+ -,000 pc. pc. 500	, 40,000 (4)	_,

GENERAL INFORMATION



Who is covered	Bi-Weekly Cost
You Only	\$0.00
You + Spouse	\$70.18
You + Children	\$70.18
You + Family	\$103.78

FHCP Member Cost Examples

w/ FHC HDHP HSA TI1 / TF1



Provided by Florida Health

Health Savings Accounts (HSA)

If you enroll in the FHC HDHP HSA TI1/TF1 Plan and meet all of the below requirements, you have the option of opening a Health Savings Account with Optum Bank. For open enrollment 2018, the Clerk of Circuit Court will be making a contribution of \$2,000 to employees that decide to open an HSA.

HSA information and FAQ's can be obtained through your Human Resources Department.

Am I eligible for an HSA?

If you can answer yes to the following questions, then you are eligible:

- Are you enrolled in a High Deductible Health Care Plan?
- Do you have no other health coverage except what's permitted by the IRS (Publication 969)?
- Are you not enrolled in Medicare or Tricare?
- Are you not claimed as a dependent on someone else's tax return?

HSA Contributions after Open Enrollment

New entrants to the HDHP after open enrollment will be eligible for the Clerk of Circuit Court contribution to the HSA as defined below:

January 1	\$2,000.00	July 1	\$999.98
February 1	\$1,833.00	August 1	\$833.31
March 1	\$1,666.66	September 1	\$666.64
April 1	\$1,499.99	October 1	\$499.97
May 1	\$1,333.32	November 1	\$333.30
June 1	\$1,166.65	December 1	\$166.63

The below table gives examples of approximate costs for certain services and procedures:

<u>Service</u>	Approximate Cost
Urgent Care	\$75 (Local Average) \$0 FHCP Urgent Care (EHCC) (Does not include diagnostic testing)
ER Visit	\$200 (does not include treatment)
Abdominal ultrasound	Approx. \$687 (Halifax Medical Center) Approx. \$121 (FHCP)
Bilateral diagnostic mammogram	Approx. \$168.68 (Twin Lakes Imaging) Approx. \$257 (with 2D digital imaging) (Halifax Medical Center)
MRI of cervical spine w/o contrast	Approx. \$350 (Open MRI of Daytona) Approx. \$560 (Twin Lakes Imaging) Approx. \$2,000 (Halifax Medical Center)
Lab Work	FHCP Lab \$0 LabCorp \$0
Inpatient Hospital Stay	\$2,000 (local average)
DME—Wheelchair Rental	\$50/month



Managing your HSA

Provided by: OPTUM Bank

Managing your HSA is easy



Anytime, anywhere

With Optum Bank, you have access to your HSA whenever you need it.

- Check your balance and transaction history
- Contribute to your HSA
- Pay your healthcare bills
- Reimburse yourself for healthcare expenses
- Manage your HSA investments



See how an HSA can fit you – Discover how an HSA can help you feel confident managing your healthcare costs with the Optum Bank at www.optumbank.com

How much can you contribute?



The IRS sets limits on how much you can contribute to your HSA each year. These limits include any money your employer adds to your account. If you are enrolled in family coverage and your spouse has individual coverage, please remember that spouse contributions to their HSA will also count towards the family contribution limit.

	Individuals	Families
2018	\$3,450	\$6,900
2017	\$3,400	\$6,750

Are you 55 or older?

You may be able to contribute an extra \$1,000 per year to help you catch up for retirement!

Benefits of an HSA



Tax Savings – the money contributed to your HSA through payroll deduction is pre-tax - reducing your taxable income and helping you save on taxes you pay

Tax-Free Spending - the money you use from your HSA to pay for qualified medical expenses is never taxed

Tax-Free Earnings – the money in the account earns interest, tax-free

When You Retire – you can use it to pay for certain healthcare premiums not associated with Medicare coverage

HMO Plan T14

Provided by: Florida Heath Care



In-Network

Healthcare Services

**Plan changes from prior year are highlighted in red

**Plan changes from prior year are highlighted in <mark>red</mark>			
Dependent Age Limit	To age 26 – coverage terminates at end of year 26		
Lifetime Maximum	Unlimited		
Annual Deductible Individual Family	\$500 \$1,500		
Annual Out-of-Pocket Maximum (Includes deductible, copay, coinsurance and pharmacy) Individual Family	\$3,000 \$6,000		
<u>Co-Insurance</u>	10%		
Extended Hours Care Center	\$0 Copay (Does not include diagnostic testing)		
Physician Services Office Visit Specialist Chiropractic Care (Max visits 20 per year)	\$20 Copay \$35 Copay Deductible + Coinsurance		
Routine Adult and Child Wellness Exams, Wellness Services and Immunizations	100% Covered		
Hospital Services Inpatient Hospital Per Admission Emergency Room Urgent Care Outpatient Surgical Facility	Deductible + Coinsurance \$100 Copay \$50 Copay Deductible + Coinsurance		
Diagnostic Services Call Member Services to locate FHCP Contracted Facilities Independent Facility - Lab (e.g. Blood Work)/X-ray & Ultrasounds Independent Facility - Advanced Imaging (CT, PET, MRI) Outpatient Hospital Facility - X-Ray & Ultrasounds Outpatient Hospital Facility - Diagnostic Services (CT, PET, MRI)	\$0 Copay (Lab)/ \$35 Copay (X-ray) \$75 Copay Deductible + Coinsurance Deductible + Coinsurance		
Prescription Drugs Retail (30 day supply): Generic Non Preferred Generic Preferred Brand Non-Preferred Brand Preferred/Non-Preferred Specialty Mail Order (90 day supply): Preferred Generic Non— Preferred Generic Preferred Brand Name Non-Preferred Brand Name	(FHCP) (Walgreens) \$ 3 Copay \$ 15 Copay \$ 10 Copay \$ 15 Copay \$ 30 Copay \$ 35 Copay \$ 55 Copay \$ 60 Copay 15%/25% Coinsurance N/A (FHCP Only) \$ 6 Copay \$ 27 Copay \$ 87 Copay \$ 162 Copay		

MEDICAL PLAN RATES

Based on your pay period.

Who is covered	Bi-Weekly Cost
You Only	\$ 51.72
You + Spouse	\$170.52
You + Children	\$170.52
You + Family	\$227.39



Triple Option Plan T19

Provided by: Florida Heath Care

Healthcare Services

OPTION 1 In-Network

OPTION 2

OPTION 3

**Plan changes from prior year are highlighted in red

Dependent Age Limit	To age 26 – coverage terminates at end of year 26		
Lifetime Maximum	Unlimited	Unlimited	Unlimited
Annual Deductible Individual Family	\$250 \$500	\$500 \$1,000	\$1,000 \$2,000
Annual Out-of-Pocket Maximum (Includes deductible, copay, coinsurance and pharmacy) Individual Family	\$2,500 \$5,000	\$2,500 \$5,000	\$5,000 \$10,000
<u>Co-Insurance</u>	10%	20%	30%
Extended Hours Care Center	\$0 Copay (Does not include diagnostic testing)	N/A	N/A
Physician Services Office Visit Specialist Chiropractic Care (Max 20 visits per year)	\$20 Copay \$35 Copay Deductible + Coinsurance	\$35 Copay \$60 Copay Deductible + Coinsurance	Deductible + Coinsurance Deductible + Coinsurance Deductible + Coinsurance
Routine Adult and Child Wellness Exams, Wellness Services and Immunizations	100% Covered	100% Covered	Deductible + Coinsurance
Hospital Services Inpatient Hospital Per Admission Emergency Room Urgent Care Outpatient Surgical Facility	Deductible + Coinsurance \$100 Copay \$75 Copay Deductible + Coinsurance	N/A \$100 Copay \$75 Copay N/A	Deductible + Coinsurance \$100 Copay \$75 Copay N/A
Diagnostic Services Call Member Services to locate FHCP Contracted Facilities Independent Facility - Lab/X-ray Independent Facility - Advanced Imaging (CT, PET, MRI) Outpatient Hospital Facility - X-ray Outpatient Hospital Facility - Advanced Imaging (CT, PET, MRI)	\$0 Copay \$75 Copay Deductible + Coinsurance Deductible + Coinsurance	N/A Deductible + Coinsurance N/A N/A	Deductible + Coinsurance Deductible + Coinsurance Deductible + Coinsurance Deductible + Coinsurance
Prescription Drugs Preferred Generic Non-Preferred Generic Preferred Brand Non-Preferred Brand Preferred/Non-Preferred Specialty	\$3 Copay \$10 Copay \$30 Copay \$55 Copay 15%/25% Coinsurance	Walgreens Only \$15 Copay \$15 Copay \$35 Copay \$60 Copay N/A	Walgreens Only \$15 Copay \$15 Copay \$35 Copay \$60 Copay N/A

MEDICAL PLAN RATES

Based on your pay period.

Who is covered	Bi-Weekly Cost
You Only	\$175.16
You + Spouse	\$247.89
You + Children	\$247.89
You + Family	\$324.63



FLORIDA HEALTH CARE PLANS EXTENDED HOURS CARE CENTERS

Call Central Scheduling at 386-676-7198 to Set Up an Appointment Today!

Hearing Impaired only: TRS Relay 711

MediQuick Palm Coast - North

6 Office Park Dr.
Palm Coast, FL 32137
386-447-6615
Mon - Fri: 8 a.m. - 8 p.m.
Sat: 8 a.m. - 6 p.m.
Sun: 10 a.m. - 5 p.m.

MediQuick Palm Coast - South

140 Pinnacles Dr.
Palm Coast, FL 32164
386-597-2829
Mon - Fri: 8 a.m. - 8 p.m.
Sat: 8 a.m. - 6 p.m.
Sun: 10 a.m. - 5 p.m.

FHCP - Ormond Beach

461 S. Nova Rd. Ormond Beach, FL 32174 386-671-4337 Mon - Fri: 7 a.m. - 7 p.m.

FHCP - Daytona Beach

320 N. Clyde Morris Blvd., Ste. D Daytona Beach, FL 32114 386-238-3204 Mon - Fri: 7 a.m. - 7 p.m. Sat: 8 a.m. - Noon

Advanced Urgent Care – Port Orange

1690 Dunlawton Ave., Ste. 120 Port Orange, FL 32127 386-763-4915 Mon - Fri: 7 a.m. - 10 p.m. Sat & Sun: 9 a.m. - 7 p.m.

FHCP - Edgewater

239 N. Ridgewood Ave. Edgewater, FL 32132 386-427-4868 Mon - Fri: 7 a.m. - 7 p.m. Sat: 8 a.m. - Noon

FHCP - DeLand

927 N. Spring Garden Ave. Deland, FL 32720 386-736-1948 Mon - Fri: 7 a.m. - 7 p.m.

FHCP - Orange City

2777 Enterprise Rd.
Orange City, FL 32763
386-774-2550
Mon - Fri: 7 a.m. - 7 p.m.
Sat: 8 a.m. - Noon

Advanced Urgent Care - Deltona

1240 East Normandy Blvd., Deltona, FL 32725 386-860-5051 Mon - Fri: 8 a.m. - 6 p.m. Sat & Sun: 9 a.m. - 3 p.m.





Florida Health Care Plans is excited to announce that our WorkForce Wellness Centers now have a new name: FHCP Extended Hours Care Centers (EHCC).

Avoid unnecessary, costly Emergency Room visits, and save time by using one of FHCP's Extended Hours Care Centers. Our EHCCs offer same-day appointments and are conveniently located throughout the community.

For additional questions, please contact Member Services from 8am to 8pm, 7 days a week at **1-877-615-4022** (TRS Relay 711)



Preferred Fitness Program

Provided by Florida Health



All eligible Clerk of the Circuit Court enrolled members have **FREE fitness** access to a variety of quality health and fitness facilities in Volusia, Flagler, Brevard, and Seminole counties. For a current list of facilities, visit www.fhcp.com click on "find a gym" or call the Member Services Department at 386-615-4022 or 877-615-4022.





Gym memberships will now cover dependents any age and will defer to each gym to set the minimum age. For example, if a gym allows 12 year olds accompanied by a parent the gym rider will cover the dependent as well as the member. Be sure to call your gym and find out what their age limits are.

_				GUARDIA
Dental Coverage – PPO	Provided by: Guardian		ardian	
Dental Services	In-Network Value	Out-of- Network Value (MAC)	In-Network NAP	Out-of- Network NAP (90 th)
Dependent Age Limit	Up to age 26– co	verage terminates at	the end of the m	onth turning 26
Annual Maximum Benefit	\$5	,000	\$5,000	
Calendar Year Deductible: Individual Family	\$25 \$75	\$25 \$75	\$25 \$75	\$25 \$75
PREVENTATIVE PROCEDURES:	Deductib	le Waived		
Routine Oral Exams - 2 times in 12 months Prophylaxis (Cleanings)-2 times in 12 months X-rays (Bitewing) - Once in 12 months X-rays (Full Mouth) - Once in 36 months Fluoride Treatment - 2 times per 12 months, up to age 19 Sealants - 1 time per 36 months, under 16	100%	100%	100%	100%
BASIC PROCEDURES:	Deductik	ole Applies		
Fillings Oral Surgery Root Canal Therapy— 1 per tooth per lifetime Periodontal Surgery — 1 per quadrant per 36 months	80%	80%	50%	50%
MAJOR PROCEDURES:	Deductik	ole Applies		
Crowns / Inlays / Onlays Bridges Dentures Implants	50%	50%	25%	25%
ORTHODONTIC PROCEDURES	Deductib	ole Waived		
Lifetime Maximum	\$1,000 \$1,000		000	
Orthodontics Dependent Children only to age 19	50%	50%	50%	50%
		Who is covered	Bi-Weekly	
		Va Oal.	. ا	0.00

Based on your pay period.

DENTAL PLAN RATES

 You Only
 \$0.00

 You + Spouse
 \$11.16

 You + Children
 \$15.51

 You + Family
 \$28.20

Guardian Dental FAQ



Provided by: Guardian

Why are both plans the same price?

Because they offer different advantages. One plan (**Value Plan**) is better for those staying in network. The other plan (**NAP Plan**) is typically better for those going out-of-network. So, your choice will depend on whether you will be staying in-network or not. Find a provider: www.guardiananytime.com/fpapp/FPWeb/home.process

What are the difference between the two plans?

The Value Plan has better coinsurance (100/80/50) than the NAP Plan (100/50/25). However, the advantage of the NAP Plan is that you have a much lower chance of being "balance billed" if going out of network because the reimbursement level to out-of-network dentists is much higher than the Value Plan.

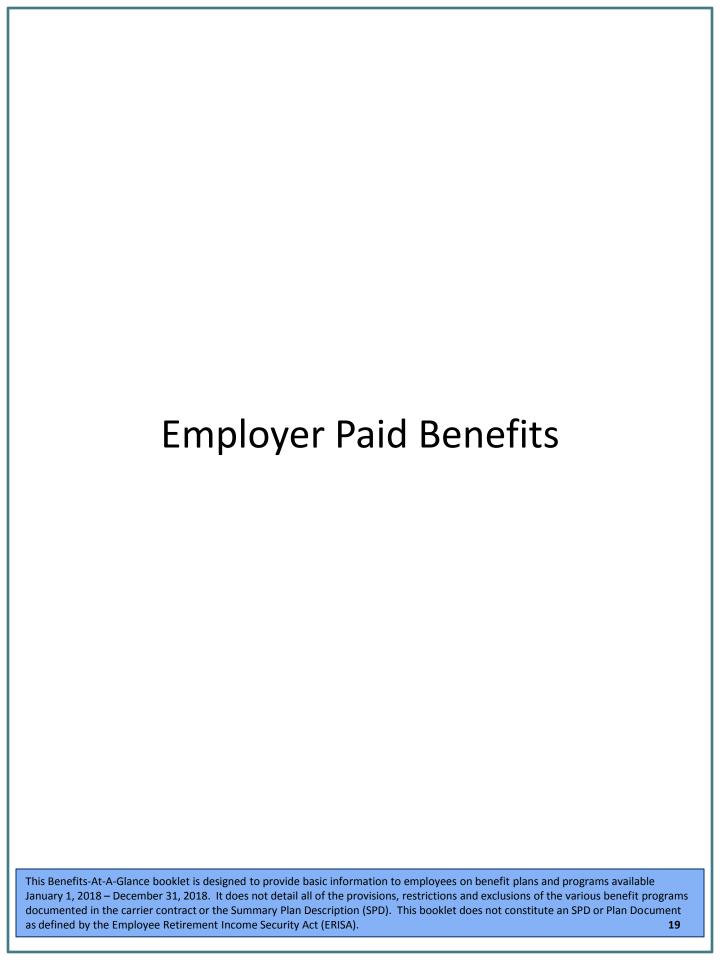
"Balance Billing" = Extra money a member must pay, in addition to their coinsurance and deductible, in order to cover the cost of the procedure.

Which plan is best for me?

If you are staying in-network then the Value Plan is definitely the best plan for you. If you are going out-of-network completely, then the NAP will in most cases provide the best benefits for you. If you are doing some of both, it could be either plan, but the Value Plan would be the safer choice since it is the most similar to your previous plan. When in doubt, choose the Value Plan as it is the most similar to your previous plan and will work very much the same way.

Make it easy for me:

If I plan to stay in network (my dentist is in-network) = Value Plan
If I plan to go out of network (my dentist is out-of-network) = NAP Plan
Some of Both = Value Plan



Disability Coverage



You count on your income to provide the things you need today and to achieve the dreams you have for tomorrow. But, what would happen if you were suddenly unable to earn a living because of an unexpected accident or illness?



Short-Term Disability

If you become disabled because of a non-occupational illness or injury and cannot work, you can be covered by the short-term disability insurance policy. Benefits can begin on the 15th day following an accident or illness. The short-term disability plan replaces up to 60% of your basic weekly earnings, with a maximum weekly benefit of \$1,000. You can receive short-term disability benefits for up to 13 weeks **except for the birth of a child.**

Maternity Leave – pays up to 6 weeks, after the delivery that will include a 14-day waiting period. For more information please contact Human Resources.

The cost of this benefit is entirely paid for by the Clerk of Circuit Court.

aetna Aetna Resources Fo

Employee Assistance Program

Provided by: Aetna Resources for Living

Aetna Resources For Living is an employer sponsored program, available at no cost to you and all members of your household. That includes dependent children up to age 26, whether or not they live at home. Services are confidential and available 24, hours a day, 7 days a week. You can call our dedicated staff, 24 hours a day; you can also talk to licensed behavioral health professionals for emotional support Up to 6 counseling sessions per issue per year with licensed network professionals at no cost to you; you don't have to worry about copays or deductibles. Counseling sessions are available face to face, by phone or televideo. Support, consultation and resources for a range of issues such as: helping you balance work and home life, family relationship issues, depression, conflict management, alcohol/substance abuse, stress management and more. Simply call the toll-free number 1-800-272-7252.

<u>www.Mylifevalues.com</u> is a customized website which offers a full range of tools and resources on behavioral health and worklife balance topics (enter the login ID **CLERK** and password **CLERK**). Most sections of the website are available in Spanish. Website links include:

Articles/self-assessments-- Access to worklife service providers-- Stress Resource Center-- Live webinars and webinar library-- Mobile app-myStrength – a "health club" for your mind

Discount Center with discounts on brand-name products and services, including computers and electronics, theme parks, movie tickets, local attractions, travel, gifts, apparel, flowers, jewelry, fitness centers and more•Telephonic consultation and online access to EAP services are always available.

Legal Services

1/2 hour free consultation with a participating attorney for each new legal topic (each plan year) related to:

- General, family, criminal law-- Elder law and estate planning—Divorce-- Wills and other document preparation-- Real estate transactions-- Mediation services
- A discount of 25% off of the fees for services beyond the initial consultation (excluding flat legal fees, contingency fees and plan mediator services)
- · Services must be related to the employee and eligible household members; employment law is excluded

Financial Services

½ hour free telephonic consultation for each new financial topic (each plan year) related to:

- Budgeting-Retirement or other financial planning-Mortgages and refinancing-Credit and debt issues-College funding=Tax and IRS
 questions and preparation
- A discount of 25% off tax preparation services-Services must be for financial matters related to the employee and eligible household members

Identity theft services – One hour fraud resolution phone consultation or coaching about ID theft prevention and credit restoration. Services include a free emergency kit for victims.

Basic Life Coverage



Provided by: Aetna

Life insurance protects your family or other beneficiaries in the event of
your death. The death benefit helps replace the income you would have
provided and can help meet important financial needs. It can help pay
your mortgage, rent, run your household, send your children to college,
pay off debts, etc. The Clerk of the Circuit Court provides eligible
employees basic life insurance with Aetna. Please refer to the chart to
determine your level of coverage. The cost of this insurance is paid
entirely by the Clerk of the Circuit Court. Your employer also provides
eligible employees to enroll in voluntary life insurance with Aetna at a
group rate (located on).

The following are attached to this group term life insurance policy:

- Waiver of premium
- Accelerated life benefit
- Portability
- Conversion
- •The Age reduction scale for basic life insurance is as follows:

65% of original amount at age 65

40% of original amount at age 70

25% of original amount at age 70+

To find more information about the attachments above, refer to your Aetna Certificate of Benefits or contact your Human Resources Department.

Job Classifications Included	Coverage Amount
Clerk of the Circuit Court Directors Managers	\$50,000
Supervisors Project Specialists Salaried Employees	\$30,000
All other Active Employees	\$15,000

Value Added Benefits

Aetna Life Essentials

With Aetna Life Essentials, you're connected to special support to live your life today

- Financial counseling for help with everything from taxes to budgeting
- Legal services, like help setting up a living will or power of attorney
- Help from social workers to cope with an illness
- Funeral planning services
- Wellness programs and discounts

Everest

Everest give you the information you need to make the best choices about funeral issues. They offer both pre-planning and at-need services at or near the time of need. Their online planning tools help you prepare for the future. Everest Advisors are available by phone 24/7.

You can reach Everest at 1-800-913-8318 or access their online planning tools at www.everestfuneral.com/aetna.

Aetna Travel Assistance Program

Aetna's Travel Assistance Program, through AXA Assistance, provides direct access to round-the-clock support when traveling more than 100 miles from home – up to 120 days. You can help with medical or cash emergencies, evacuations, prescription refills and more. The program also pays for a companion to accompany you if you need to be hospitalized for more than 7 days. You can contact AXA Assistance by phone or email anytime.

- Outside the United States: call 1-312-935-3704 (all collect calls accepted)
- ❖ Within the United States: call 1-877-935-3704
- Email: aetnatravelassistance@axa-assistance.us

Additional Vision Benefits – No additional cost

Florida Health Care Plans (FHCP) Annual Eye Exam

Blue365.

As a FHCP Member you have access to an annual eye exam for a \$10 Copay when visiting participating providers. You can also take advantage of various vision discounts on products and services such as Lasik, eye exams, glasses and contacts through Blue365 (example below). Registering is easy! Simply visit www.blue365deals.com to begin enjoying your discounts!







Guardian VSP Vision Access Program

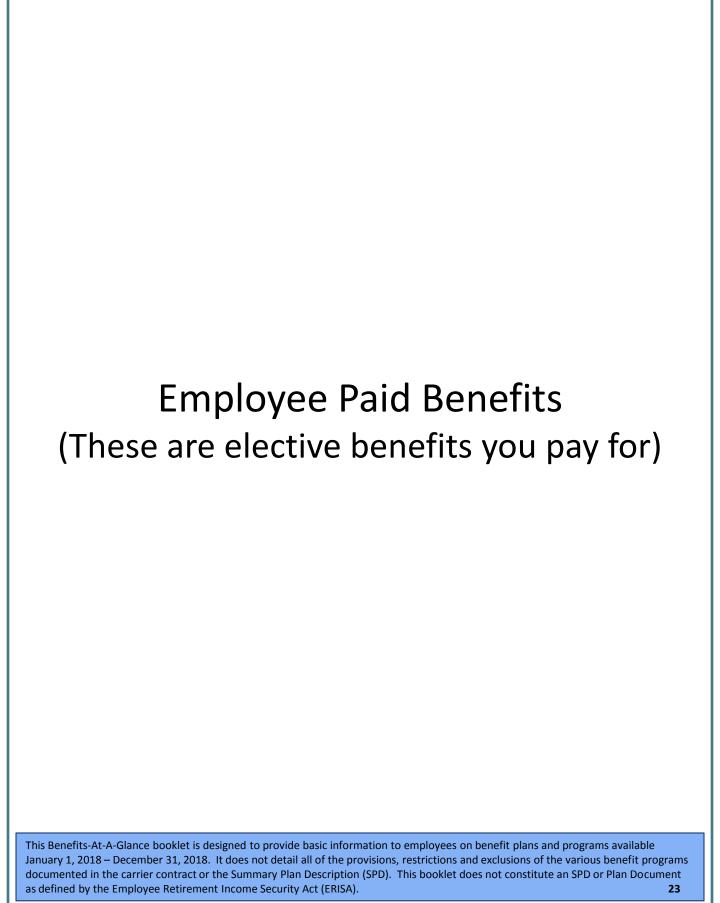
When you enroll in Guardian Dental, you can also enjoy vision discounts through Guardian's VSP Vision Access Program when using the Preferred Provider Organization (PPO) Network. To find a VSP network doctor, visit www.guardiananytime.com or call VSP member services at 1-877-814-8970.

Eye Exams - 20% off the VSP doctor's usual charge.

Glasses and Lenses: Discounts are given for an unlimited number of glasses or contact lens professional services visits, as long as the VSP network doctor has provided an eye exam to the member within the last 12 months.

- Standard lenses 20% off the VSP doctor's usual charge, when a complete set of prescription glasses is purchased.
- Lens options 20% off the VSP doctor's usual charge for all lens options, such as tints and coatings.
- Frames 20% off the VSP doctor's usual charge when a complete set of prescription glasses is purchased.
- Elective contact lenses 15% off the VSP doctor's usual charge for professional services. The lenses are not discounted.





Voluntary Vision Coverage



Provided by: Superior Vision

This plan covers eye exams, prescription lenses and frames, or contact lenses for you and your dependents when you receive services from in-network or out-of-network providers. As you can see from the table below, staying in-network cuts costs down and gives you more of a benefit. To find a participating provider log on to www.superiorvision.com

Age 26 - coverage terminates at the end

Dependent Age Lir	of the month tu	irning 26	
Vision Services	In-Network	Out-of-Network	
Frequency Exam Contact fit	Once every 12 months \$20 Copay \$25 Copay	Once every 12 months Reimbursed up to \$33 N/A	
BASIC LENSES			
Frequency Single vision Bifocal vision Trifocal vision	Once every 12 months \$20 Copay \$20 Copay \$20 Copay	Once every 12 months Reimbursed up to \$28 Reimbursed up to \$40 Reimbursed up to \$53	
FRAMES			
Frequency* Benefit	Once every 24 months \$100 Allowance and 20% off balance	Once every 24 months Reimbursed up to \$46	
CONTACTS			
Frequency* Benefit	Once every 12 months \$100 Allowance	Once every 12 months Reimbursed up to \$80	

Vision Coverage Rates Based on your pay period

Who is covered	Bi-Weekly Cost
You Only	\$2.61
You + Spouse	\$4.97
You + Children	\$5.23
You + Family	\$7.68

Additional Vision benefits - No additional cost to the employee

Florida Health Care Plans (FHCP)

Members can still take advantage of FHCP's annual eye exam for a \$10 copay by visiting participating providers!

Members also have access to discounts on Lasik, eye exams, glasses and contacts through the Blue365 discount program. Please visit www.blue365deals.com for details.

Guardian VSP Vision Access Program

Program provided through Vision Service Plan (VSP) Preferred Provide Organization (PPO) network.

- 20% off eye exams
- 20% off Frames, Standard Lenses and Lens Options (when a complete pair of prescription glasses purchased.
- 15% off VSP doctor's usual charge for Contact Lens Professional Services. Contact lenses are not discounted.
- 15% off Laser Surgery or 5% off promotional price

GUARDIAN

Voluntary Supplemental Life Insurance



Provided by: Aetna

If you chose to enroll in voluntary life insurance, you may also insure your spouse and eligible dependent children up to the age of 25. For the 2018 plan year, the age limit for dependents has changed from age 21 to age 19. The employee guaranteed issue amount must not exceed 7x's your annual salary or \$200,000. The guaranteed issue amount for a spouse is \$20,000. A summary of your life insurance coverage is listed in the table below. If you should have questions on this policy, or need information about porting the policy at retirement, contact Human Resources or see your Aetna Certificate of Benefits.

Summary of Employee Coverage

Guaranteed Issue \$200,000 (Not to exceed 7x salary)

Minimum Benefit Amount \$10,000

Maximum Benefit Amount \$500,000 (Not to exceed 7x salary)

Increments of... \$10,000

Spouse Coverage

Spouse Guarantee Issue \$20,000

Maximum Benefit Amount \$250,000 (Not to exceed 100% of EE's elected amount)

Increments of... \$5,000

Child(ren) Coverage

Age 14 days to 19 years \$10,000 (This is a Fixed Rate, cannot elect any other coverage amount) (Age 25 if Full-time Student)

***Please note: You may not elect dependent child or spouse life insurance if you do not elect self life insurance

Voluntary Long-Term Disability

If you become unable to perform your regular job duties for an extended period of time due to sickness, or accidental injury, you can be covered by the long-term disability (LTD) policy.

Your income replacement benefit would equal 60% of your basic monthly earnings. The maximum monthly benefit you can receive is \$5,000. Benefits begin after you have been unable to work for 90 days due to a covered sickness or accident and will continue to be paid for up to 2 years if you are disabled in your own occupation. If you are disabled in any occupation, benefits will be paid until normal social security age.

Your LTD benefit will be reduced by any disability income you receive for other sources, such as Social Security, worker's compensation, and/or state disability plans, to provide you with a combined monthly benefit equal to 60% of your basic monthly earnings.

The LTD plan contains a pre-existing condition exclusion. The exclusion applies only to conditions for which medical advice, diagnosis, care or treatment was recommended or received or for which a reasonably prudent person would have sought care within the 12 month period prior to the effective date of coverage and the disability begins within 12 months of the effective date of coverage.

To enroll, please contact Human Resources

Voluntary Supplemental Life Insurance Costs



Provided by: Aetna

Employee/Spouse: Monthly Cost

(based on employee's age)

If your age is	Your cost for each \$1,000 of supplemental life is
<25	\$0.059
25-29	\$0.071
30-34	\$0.095
35-39	\$0.107
40-44	\$0.118
45-49	\$0.178
50-54	\$0.272
55-59	\$0.509
60-64	\$0.781
65-69	\$1.503
70+	\$2.438

Dependent Children: Monthly Cost

If your coverage level is	Your cost for \$10,000 of supplemental life is
Child Life	\$0.102
Up to age 19 (25 if full time student)	



Additional Information

Age reduction scale:

65% of original amount at age 65 50% of original amount at age 70+

•Age-bracketed premiums:

Premiums increase on plan anniversary after you enter next 5 year age group

•Evidence of Insurability form:

Is required for employees who do not enroll during their initial eligibility period, who elect more than \$200,000/7x's their annual salary, or who want to increase coverage or add dependent coverage at Open Enrollment



How to figure your voluntary life cost per paycheck:

- Indicate your elected benefit amount (EBA)
- Divide EBA by \$1,000
- Enter age rate from cost table
- Multiply Step 2 by Step 3
- Multiply Step 4 by 12 then divide by 26 to calculate your cost per paycheck



Aflac Cancer Care Indemnity Insurance is added protection for you and your family. The plan pays a cash benefit upon initial diagnosis of a covered cancer, with a variety of other benefits payable throughout cancer treatment.

You can use these **cash benefits** to help pay out-of-pocket medical expenses, the rent or mortgage, groceries, or utility bills--the choice is yours. There are four different levels of benefit offerings and the cost to participate is tailored to meet your individual and family needs. (Your eligible dependent children are covered up to age 26 at no additional cost.)

TO ENROLL - Contact Human Resources to schedule a meeting or email holly rorem@us.aflac.com



Aflac is different from health insurance; it's insurance for daily living.

Aflac pays you cash benefits to use as you see fit.

Aflac benefits help with unexpected expenses.

ACCIDENT ADVANTAGE PLAN

\$200 Initial Injury treatment benefit per accident/Follow-up visits \$1,000 Hospital Admission/Daily Hospital Confinement Ambulance Benefit/Appliance Benefit (crutches, wheelchairs, etc.) \$60 Wellness Benefit/Accidental Death Benefit

CANCER CARE PLAN

\$2,000/\$4,000 Initial Diagnosis Benefit
Surgical Benefits/Hospital Confinement/Radiation Therapy/Chemotherapy
\$40/\$75 Cancer Screening Wellness/Skin Cancer Benefit & More

HOSPITAL ADVANTAGE PLAN

\$1,000 Hospital Confinement/Rehab \$100 per day \$100 Emergency Room Benefit/\$150 Diagnostic & Imaging \$25 Physicians Visits/Ambulance Benefit & More

CRITICAL CARE PROTECTION PLAN

\$7,500 First-Occurrence Benefit for Heart Attack, Stroke, Coma, Paralysis, Major 3rd Degree Burns & More \$300 Daily Hospital Confinement/\$800-\$1,200 Daily Intensive Care Unit \$250 Ambulance Benefit/\$125 Daily Continuing Care \$1,000 Coronary Angioplasty Benefit

TO ENROLL CONTACT HOLLY ROREM, our local Aflac agent at 386.290.6385 or holly_rorem@us.aflac.com

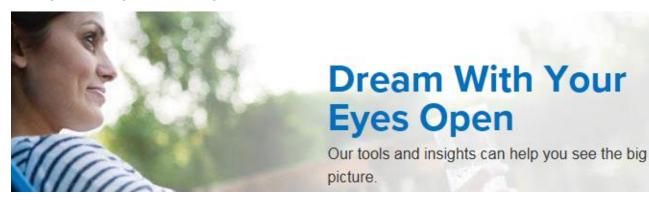
Whether it's accident, cancer, hospitalization or illness, no one will process and pay your claim faster. Our promise to you is to process and pay, not deny and delay.

What is a 457b plan?

A 457b deferred compensation plan (deferred comp) is a retirement plan that allows public employees like you to set aside money for retirement from every paycheck.

Benefits include:

- Can help bridge the gap between your pension and Social Security, and the income you'll need in retirement
- Contributions and potential earnings are tax-deferred
- Designed for long-term investing



Deferred Compensation Plan (457b)



Provided by: Nationwide

Employees who wish to contribute to a supplemental retirement program are encouraged to join the Deferred Compensation Plan.

Section 457 of the Internal Revenue Code allows employees to defer a certain portion of their income and invest that deferral income to provide them additional financial security at retirement. Income that is deferred reduces the current tax obligation, and the earnings on the investments also remain tax free until withdrawal, usually at retirement, but no later than age 70 1/2.

Presently, Section 457 allows a maximum of 100% of gross compensation to be deferred, up to \$18,000 annually plus an additional \$6,000 if age 50 or over during the calendar year.

Contact your Nationwide Retirement Specialist: Ruth M Marquez, CRC 407-451-2520 marguer1@nationwide.com Contact our Nationwide Retirement Specialist: David Bazzel, ChFC, CRC, CBC 813-785-1844 bazzeld@nationwide.com



Leave Policies

Provided by: Clerk of Circuit Court

BENEFIT	SUMMARY OF COVERAGE	ELIGIBILITY	EFFECTIVE DATE	COST PER PAY PERIOD
PAID TIME OFF	Employees earn paid time off leave for each payroll period after meeting eligibility requirements. See Clerk's Policy Manual for rates of accruals.	All active full- time and regular part-time employees	Accrued and available to use after one month of continuous service	Paid by Clerk
HOLIDAY LEAVE	The Clerks Office recognizes certain holidays throughout the year.	All full-time and regular part-time employees	Immediate	Paid by Clerk
BEREAVEMENT LEAVE	Provides up to 3 days paid leave per calendar year in the event of the death of an employee's immediate family member.	All full-time and regular part- time employees	Immediate	Paid by Clerk
JURY DUTY	Provides compensation for employees who are summoned and report for jury duty.	All full-time and regular part-time employees	Immediate	Paid by Clerk
OTHER LEAVE	Employees may access their Paid Time Off benefits for instances involving domestic violence, and approved family medical leaves and military leaves that meet eligibility requirements.	All full-time and regular part- time employees	Immediate	As your accrual bank permits
PRIOR SERVICE CREDIT	The Clerk retains the right to grant service credit for former/rehired employees, and persons who were formerly employed by outside state, county or local governments.	All full-time and regular part- time employees	Requests will be reviewed after 6 months of continuous service.	As Approved by the Clerk

Special Enrollment Rights Notice

If you are declining enrollment for yourself or your dependents (including your spouse) because of other health insurance or group health plan coverage, you may be able to enroll yourself and your dependents in this plan if you or your dependents lose eligibility for that other coverage (or if the employer stops contributing towards your or your dependents' other coverage). However, you must request enrollment within 30 days after your or your dependents' other coverage ends (or after the employer stops contributing toward the other coverage).

In addition, if you have a new dependent as a result of marriage, birth, adoption, or placement for adoption, you may be able to enroll yourself and your dependents. However, you must request enrollment within 30 days after the marriage, birth, adoption, or placement for adoption. Special enrollment rights also may exist in the following circumstances:

- If you or your dependents experience a loss of eligibility for Medicaid or a state Children's Health Insurance Program (CHIP) coverage and you request enrollment within 60 days after that coverage ends; or
- If you or your dependents become eligible for a State premium assistance subsidy through Medicaid or a state CHIP with respect to coverage under this plan and you request enrollment within 60 days after the determination of eligibility for such assistance.
- If you or your dependents lose eligibility for coverage under Medicaid or the Children's Health Insurance
 Program (CHIP) or become eligible for a premium assistance subsidy under Medicaid or CHIP, you may be able
 to enroll yourself and your dependents. You must request enrollment within 60 days of the loss of Medicaid or
 CHIP coverage or the determination of eligibility for a premium assistance subsidy. Note: The 60 day period for
 requesting enrollment applied only in these last two listed circumstances relating to Medicaid and state CHIP.
 As described above, a 30-day period applied to most special enrollments.

Women's Health & Cancer Rights Act of 1998

The Women's Health and Cancer Act (WHCRA) requires group health plans to provide participants with notices of their rights under WHCRA, to provide certain benefits in connection with a mastectomy, and to provide other protections for participants undergoing mastectomies.

If you have had or are going to have a mastectomy, you may be entitled to certain benefits under the Women's Health and Cancer Rights Act of 1998 (WHCRA). For Individuals receiving mastectomy—related benefits, coverage will be provided in a manner determined in consultation with the attending physician and the patient, for:

- All stages of reconstruction of the breast on which the mastectomy was performed;
- Surgery and reconstruction of the other breast to produce a symmetrical appearance;
- · Prostheses; and
- Treatment of physical complications of the mastectomy, including lymphedema.

These benefits will be provided subject to the same deductibles and coinsurance amounts applicable to other medical and surgical benefits provided under the health plan offered by your employer.

Please keep this information with your other group health plan documents. If you have any questions about the Plan's coverage of mastectomies and reconstructive surgeries, please contact the Human Resources Department.

Health Insurance Portability and Accountability Act (HIPAA) Notice

Federal law requires that group health plans allow certain employees and dependents special enrollment rights when they previously declined coverage and when they have new dependents. This law, the Health Insurance Portability and Accountability Act (HIPAA) also addresses the circumstances under which treatment for medical condition may be excluded from health plan coverage.

This Information in this notice is intended to inform you, in a summary fashion, of your rights and obligations under these laws. You, your spouse and any dependents should all take the time to read the entire notice carefully.

Special Enrollments: If you decline enrollment for yourself or your dependents (including your spouse) because of having other health insurance coverage at the time of your eligibility to participate, you may enroll yourself or your dependents at a future point, provided that you request enrollment within 30 days after your other coverage ends. In addition, if you have a new dependent as a result of a marriage, birth, adoption or placement for adoption, you may be able to enroll yourself and your dependents, provided that you request enrollment within 30 days of such an event.

If you or your dependents lose eligibility for coverage under Medicaid or the Children's Health Insurance Program (CHIP) or become eligible for a premium assistance subsidy under Medicaid or CHIP, you may be able to enroll yourself and your dependents. You must request enrollment within 60 days of the loss of Medicaid or CHIP coverage or the determination of eligibility for a premium assistance subsidy.

Obtaining Additional Information: If you need assistance in determining your rights under ERISA or HIPAA, you may contact your Plan Administrator or the U.S. Department of Labor by writing to the Chicago Regional office at 200 W. Adams Street, Suite 1600, Chicago, IL 60606, or by calling the Department at (312)353-0900.

If you have any questions about this notice or the law, please contact your Plan Administrator at the number or location provided in your benefits booklet or Summary Plan Description.

Also, if you have changed marital status, or if you, your spouse or any other qualified dependents have changed addresses, please notify your local Human Resources Representative.

Notice of Privacy Practices: Plan administrators, clearinghouses, business associates, and health care providers that transmit health information electronically or use electronic health records may not redistribute or unlawfully use electronic health records without permission from the insured. The insured may request information on how their electronic records are distributed, how frequently they are distributed, and who they are distributed to by contacting the U.S. Department of Health and Human Services.

Notice of Breach of Unsecured PHI: If a breach in protected health information (PHI) was to occur you should receive notice of the breach without unreasonable delay in no less than 60 days of the discovery from the entities mentioned above (plan administrators, providers, etc.)

Family Medical Leave Act (FMLA)

The Clerk of Circuit Court follows the United States' Department of Labor's FMLA laws. Should you have any questions regarding entitlements or requirements to qualify for a leave under FMLA, please contact your Human Resources Department.

To respect your privacy the Clerk of Court has engaged a third party to administrate FMLA. You may call FMLA Source directly at (800) 365-2666 or go online at www.FMLASource.com.

FMLA Source

Answers when you have questions. Guidance when you need support.

Are you facing one of the following?

Birth of a child

Care for an injured service member

Adoption or foster care







Care for a child, spouse or parent with serious health conditions





FMLASource® provides employees with quick access to experts who will answer questions, review guidelines and provide information regarding a job protected medical or family leave of absence. Please contact FMLASource® for information and forms required for your leave.

FMLA Claims:

Call: 877-365-2666

TDD: 800-697-0353

Fax: 877-309-0218

Online: www.fmlasource.com

FMLASource® Inc. is a ComPsych® company.

Health Insurance Marketplace Coverage Notice

The Health Insurance Marketplace is available to assist you as you evaluate health insurance options for you and your family. This notice provides some basic information about the new Marketplace and employment based health coverage offered by your employer. The Marketplace is designed to help you find private health insurance and compare private health insurance options. You may also be eligible for a new kind of tax credit under section 36B of IRS code that could potentially lowers your monthly premium. If the employee purchases a qualified health plan through the Marketplace, the employee may lose the employer contribution (if any) to any health benefits plan offered by the employer and that all or a portion of such contribution may be excludable from income for federal income tax purposes. More information on the health insurance Marketplace may be found at https://www.healthcare.gov

Notice of Rescission

- a) **Prohibition on rescissions** (1) A group health <u>plan</u>, or a <u>health insurance issuer</u> offering group or <u>individual health insurance coverage</u>, must not rescind coverage under the <u>plan</u>, or under the policy, certificate, or contract of insurance, with respect to an individual (including a group to which the individual belongs or family coverage in which the individual is included) once the individual is covered under the <u>plan</u> or coverage, unless the individual (or a person seeking coverage on behalf of the individual):
- I. performs an act, practice, or omission that constitutes fraud
- II. makes an intentional misrepresentation of material fact,

as prohibited by the terms of the <u>plan</u> or coverage. A group health <u>plan</u>, or a <u>health insurance issuer</u> offering group or <u>individual health insurance coverage</u>, must provide at least 30 days advance written notice to each participant (in the <u>individual market</u>, primary subscriber) who would be affected before coverage may be rescinded under this paragraph (a)(1), regardless of, in the case of group coverage, whether the coverage is insured or self-insured, or whether the rescission applies to an entire group or only to an individual within the group. (The rules of this paragraph (a)(1) apply regardless of any contestability period that may otherwise apply.)

A rescission is a cancellation or discontinuance of coverage that has retroactive effect. For example, a cancellation that treats a policy as void from the time of the individual's or group's enrollment is a rescission. As another example, a cancellation that voids benefits paid up to a year before the cancellation is also a rescission for this purpose.

A cancellation or discontinuance of coverage is not a rescission if -

- I. The cancellation or discontinuance of coverage has only a prospective effect;
- II. The cancellation or discontinuance of coverage is effective retroactively, to the extent it is attributable to a failure to timely pay required premiums or contributions (including COBRA premiums) towards the cost of coverage;
- III. The cancellation or discontinuance of coverage is initiated by the individual (or by the individual's authorized representative) and the sponsor, employer, <u>plan</u>, or <u>issuer</u> does not, directly or indirectly, take action to influence the individual's decision to cancel or discontinue coverage retroactively or otherwise take any adverse action or retaliate against, interfere with, coerce, intimidate, or threaten the individual; or IV. The cancellation or discontinuance of coverage is initiated by the exchange pursuant (the insured).

Michelle's Law

Michelle's Law protects a postsecondary student from losing full-time student status under an employer's medical coverage if the student is (i) a dependent child of a participant or beneficiary under the terms of the plan; and (ii) enrolled in a plan on the basis of being student at a postsecondary educational institution immediately before the first day of a medically necessary leave of absence from school. A dependent covered under the law is entitled to the same benefits as if the dependent continued to be enrolled as a full-time student. The law also recognizes that changes in coverage (whether due to plan design or a subsequent annual enrollment election) pass through to the dependent for the remainder of the medically necessary leave of absence.

Mental Health Parity & Addiction Equity Act 2008 (MHPAEA

Under the MHPAEA, the financial requirements and treatment limits that group health plans and health insurance issuers apply to mental health or substance use disorder benefits generally cannot be more restrictive than those applicable to medical and surgical benefits. If a plan covers mental health and substance use disorder, MHPAEA provides medical and surgical benefits and mental health and substance use disorder benefits. MHPAEA it must comply with the federal parity requirements.

The MHPAEA contains the following parity requirements:

The financial requirements (such as deductibles, copayments, coinsurance and out-of-pocket limits) applicable to mental health and substance use disorder benefits cannot be more restrictive than the predominant financial requirements applied to substantially all medical and surgical benefits.

Treatment limitations (such as frequency of treatment, number of visits, days of coverage or other similar limits on the scope or duration of coverage) must also comply with the MHPAEA's parity requirements. Non-quantitative treatment limitations (such as medical management standards, formulary design and determinations of usual, customary or reasonable amounts) are subject to a separate parity requirement.

If medical and surgical benefits are offered on an out-of-network basis, a plan or issuer must also offer mental health and substance use disorder benefits on an out-of-network basis.

COBRA (Consolidated Omnibus Budget Reconciliation Act

Cobra provides eligible individuals and their dependents who would otherwise lose group health coverage as a result of a qualifying life event with an opportunity to continue group health coverage for a limited time period under certain circumstances such as:

- · Voluntary or involuntary job loss
- · Reduction in the hours worked
- · Transition between jobs
- · Death
- · Divorce
- · And other qualifying life events

If you are entitled to elect COBRA coverage, you will have 60 days (starting on the date you are furnished the election notice or the date you would lose coverage) to choose whether or not to elect continuation coverage. Qualified individuals may be required to pay the entire premium for coverage up to 102 percent of the cost to the plan.

COBRA generally requires that group health plans sponsored by groups with 20 or more employees in the prior year offer employees and their families the opportunity for a temporary extension of health coverage (called continuation coverage) in certain instances where coverage under the plan would otherwise end.

The duration of COBRA extends from the date of the qualifying event for a limited period of 18 or 36 months. The length of time depends on the type of qualifying life event that gave rise to the COBRA rights. A plan, however, may provide longer periods of coverage beyond the maximum period required by law.

COBRA Continuation coverage may be terminated earlier than the end of the maximum period for any of the following reasons:

- · Premiums are not paid in full on a timely basis
- · The employer ceases to employ any group health plan
- \cdot A qualified beneficiary begins coverage under another group health plan after electing continuation coverage;
- · A qualified beneficiary becomes entitled to Medicare benefits after electing continuation coverage;
- · A qualified beneficiary engages in conduct that would justify the plan in terminating coverage of a similarly situated participant or beneficiary not receiving continuation coverage (such as fraud).

If continuation coverage is terminated early, the plan must provide the qualified beneficiary with an early termination notice. The notice must be given as soon as practicable after the decision is made, and it must describe the date coverage will terminate, the reason for termination, and any rights the qualified beneficiary may have under the plan or applicable law to elect alternative group or individual coverage.

If you decide to terminate your COBBA coverage early you generally won't be able to get a Marketplace plan.

If you decide to terminate your COBRA coverage early, you generally won't be able to get a Marketplace plan outside of open enrollment period. For more information on alternatives to COBRA coverage reach out to your HR Representative or Plan administrator.

Contact your plan administrator or Human Resources to determine how COBRA is administered at your workplace.

Newborn's and Mothers' Health Protection Act

Group health plans and health insurance issuers generally may not, under Federal law, restrict benefits for any hospital length of stay in connection with childbirth for the mother or newborn child to less than 48 hours following a vaginal delivery, or less than 96 hours following a cesarean section. However, Federal law generally does not prohibit the mother's or newborn's attending provider, after consulting with the mother, from discharging the mother or her newborn earlier than 48 hours (or 96 hours as applicable). In any case, plans and issuers may not, under Federal law, require that a provider obtain authorization from the plan or the insurance issuer for prescribing a length of stay not in excess of 48 hours (or 96 hours).

CHIP Model Notice

Premium Assistance Under Medicaid and the Children's Health Insurance Program (CHIP)

If you or your children are eligible for Medicaid or CHIP and you are eligible for health coverage from your employer, your State may have a premium assistance program that can help pay for coverage. These States use funds from their Medicaid or CHIP programs to help people who are eligible for these programs, but also have access to health insurance through their employer. If you or your children are not eligible for Medicaid or CHIP, you will not be eligible for these premium assistance programs.

If you or your dependents are already enrolled in Medicaid or CHIP, you can contact your State Medicaid or CHIP office to find out if premium assistance is available.

FLORIDA - Medicaid

Website: https://www.flmedicaidtplrecovery.com/

Phone: 1-877-357-3268

If you or your dependents are NOT currently enrolled in Medicaid or CHIP, and you think you or any of your dependents might be eligible for either of these programs, you can contact your State Medicaid or CHIP office or dial **1-877-KIDS NOW** or **www.insurekidsnow.gov** to find out how to apply. If you qualify, you can ask the State if it has a program that might help you pay the premiums for an employer-sponsored plan.

Once it is determined that you or your dependents are eligible for premium assistance under Medicaid or CHIP, as well as eligible under your employer plan, your employer must permit you to enroll in your employer plan if you are not already enrolled. This is called a "special enrollment" opportunity, and you must request coverage within 60 days of being determined eligible for premium assistance. If you have questions about enrolling in your employer plan, you can contact the Department of Labor electronically at www.askebsa.dol.gov or by calling toll-free 1-866-444-EBSA (3272).

U.S. Department of Labor Employee Benefits Security Administration <u>www.dol.gov/ebsa</u>

1-866-444-EBSA (3272)

U.S. Department of Health and Human Services Centers for Medicare & Medicaid Services www.cms.hhs.gov

1-877-267-2323, Menu Option 4, Ext. 61565



FOR ASSISTANCE

Should you have a benefit or claims question, refer to the table below for the appropriate provider. Be sure to have your insurance identification card available when you make your call.

Company/Provider	Insurance	Telephone	Website	
	Instrucc	T CIC PHONE	- Websile	
Florida Health Care Plans	Medical Insurance	1-800-352-9824	www.fhcp.com	
An Independent Licensee of the Blue Cross and Blue Shield Association				
G	Dental Insurance	1-800-541-7846	www.guardiananytime.com	
GUARDIAN"			and the second s	
SUPERIOR VISION	Vision Insurance	1-800-507-3800	www.superiorvision.com	
See yourself healthy.	Vision insurance	1-000-307-3000	www.superiorvision.com	
	Life insurance	Life Claims: 1-800-523-5065		
aetna	Short term Disability	Disability Claims: 1-866-326-1379	www.aetna.com	
doma	Long Term Disability	Portability Dept.: 1-800-882-8395		
aetna				
Aetna Resources For Living ™	Employee Assistance Program	1-800-388-6444	www.mylifevalues.com	
DEPARTMENT OF				
SERVICES DIVISION OF	Retirement System (FRS)	1-866-446-9377	www.myfrs.com	
RETIREMENT	RETIREMENT			
Nationwide*	D (10 (157D)	4 077 077 0070	,	
Nationwide	Deferred Compensation Plan (457B)	1-877-677-3678	www.nrsforu.com	
^				
OPTUM Bank*	Health Savings Account	1-844-326-7967	www.optumbank.com	
A Ch.				
Afrac SmartClaim	Cumplemental Daliaiaa	1 900 002 2522	unay offee com	
One Day Pay	Supplemental Policies	1-800-992-3522	<u>www.aflac.com</u>	
		Call: 877-365-2666		
FMLA Source®	FMLASource*	TDD: 800-697-0353	www.fmlasource.com	
TiviLirioouice		Fax: 877-309-0218		